

Smart Card Networking Forum

English National Concessionary Travel Scheme 2008

Peter Laslett
National Pass Delivery Team
Concessionary Travel Division

Cambridge
19/09/2007

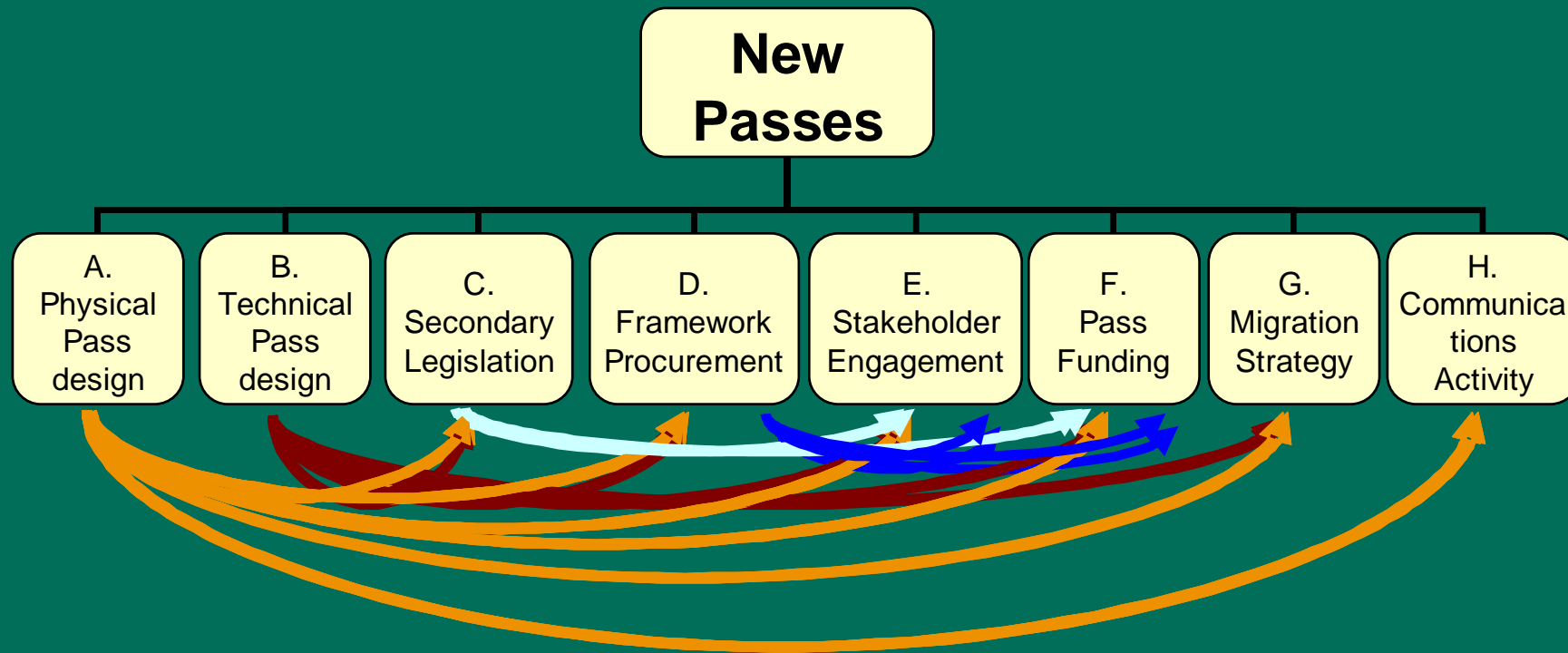
The English National Concession

- From April 2008 people in England who are 60 and over or are eligible disabled for free off peak travel on local buses anywhere in England
- There will not be a national scheme – Travel Concession Authorities (TCAs) will still be responsible for administering schemes
- TCAs will still be able to give additional benefits to concessionaires above the statutory minimum
- Concessionary Travel Act 2007 gives Secretary of State power to specify passes

Passes – The Decisions

- ITSO compliant smartcards from April 08
- TCAs will not be required to bring in smart readers for April 08
- Passes will be used as flash cards in non-smart areas
- London Freedom Passes to be re-stickered 2008 and to meet national standards from 2010

Passes – The Workstreams



Progress Update

- Physical Pass Design
 - Public Consultation 25th May – 20th July
 - Final Design agreed
- Technical Pass Design
 - Included in Consultation
 - ITT distributed in June
 - Testing started in July on DfT solution with positive results
- Secondary Legislation
 - Consultation completed
 - Drafting of regulations in progress
 - Expect to lay regulations in late Autumn

Progress Report

- Framework Procurement
 - Framework Agreements now in place
 - Further information coming up!
- Stakeholder Engagement
 - Regular Stakeholder Bulletins (#7 issued 5 Sept)
 - Regional roadshows in April and May
 - Local Authority support team based in DfT
 - Ongoing meetings of Concessionary Fares Working Group and Ops & Tech sub group
 - Four “Art of Smart” events

Progress Update

- Pass Funding
 - Funding of £4 per pass currently in circulation, uplifted by 20% up to a maximum of 100% of eligible population, with a floor of 30% of eligible population
 - First payment of £1.20 per pass was made on 29 Aug
 - Second payment of the balance anticipated in November
- Migration Strategy
 - Ongoing dialogue with PTEs
 - Agreed position with London
- Communications
 - Draft Strategy Produced
 - Communications focus group established

Framework Agreements - 1

- OJEU Notice February 2007
- Full ITT Distributed to Tenderers early June
- Tenderers Forum on June 15th 2007
- 4 Core areas:
 - Card Supply & Production
 - Card Management Systems
 - ITSO Integration
 - Equipment Supply
 - + Any Other Related Services

Framework Agreements

- Assessments undertaken July & August
- Framework Agreements signed by the Department in early September
- Lot 1 awarded to a single supplier, Fujitsu
- Lots 2 – 4 awarded to multiple suppliers – TCAs may choose to go with one particular contractor or they may hold a mini-competition between all suppliers

Framework Agreement Providers

Company	Lot 1 Card Production	Lot 2 Card Management	Lot 3 AMS/HOPS services	Lot 4 Hardware & Software
Fujitsu Services Ltd	✓	✓	✓	✓
Logica CMG		✓	✓	✓
ACT		✓	✓	
Novacraft		✓		✓
ESP Systex				✓

ITSO Services Ltd

- Established in order to manage transaction data generated by cards issued by non-smart TCAs
- Separate company from ITSO
- Funded by DfT under contract
- Will offer ITSO HOPS service provision (via OJEU) for non-smart TCAs
- Role expected to disappear over time as TCAs become smart and full members of ITSO

- Proposed services provided for non-smart TCAs by ITSO Services Ltd include:
 - Secure ITSO membership on behalf of the TCAs.
 - Obtain licensed operator status on behalf of non-smart TCAs
 - Personalise and distribute ISAMs to each TCA's selected card manufacturer
 - Provide guidance for TCAs who wish to go smart
 - Hotlisting for non-smart TCAs
 - Store transaction data for non-smart TCAs and make it available when they go smart

- **Bulletin #6**
 - Update on Core Workstreams + Draft Order Forms
 - Extensive Q & A Update = 66 Questions:
 - Funding
 - Reimbursement
 - Entitlement & Eligibility
 - Delivery & Timescales
 - Data on Concessions
 - Pass Design
 - Smartcards & ITSO
 - Pass Procurement
- **Plain English Guide to ITSO**
 - Available on DfT Website & distributed to TCAs
 - Gives basic introduction to ITSO environment

Support & Technical Information

- **Bulletin #7** issued on September 5th 2007

- **Art of Smart Events:**

Birmingham Oct 3rd Leeds Oct 10th
Bristol Oct 16th London Oct 17th
Led by Metro in partnership with DfT

- All Lot 1 - 4 Suppliers to be present and address TCAs

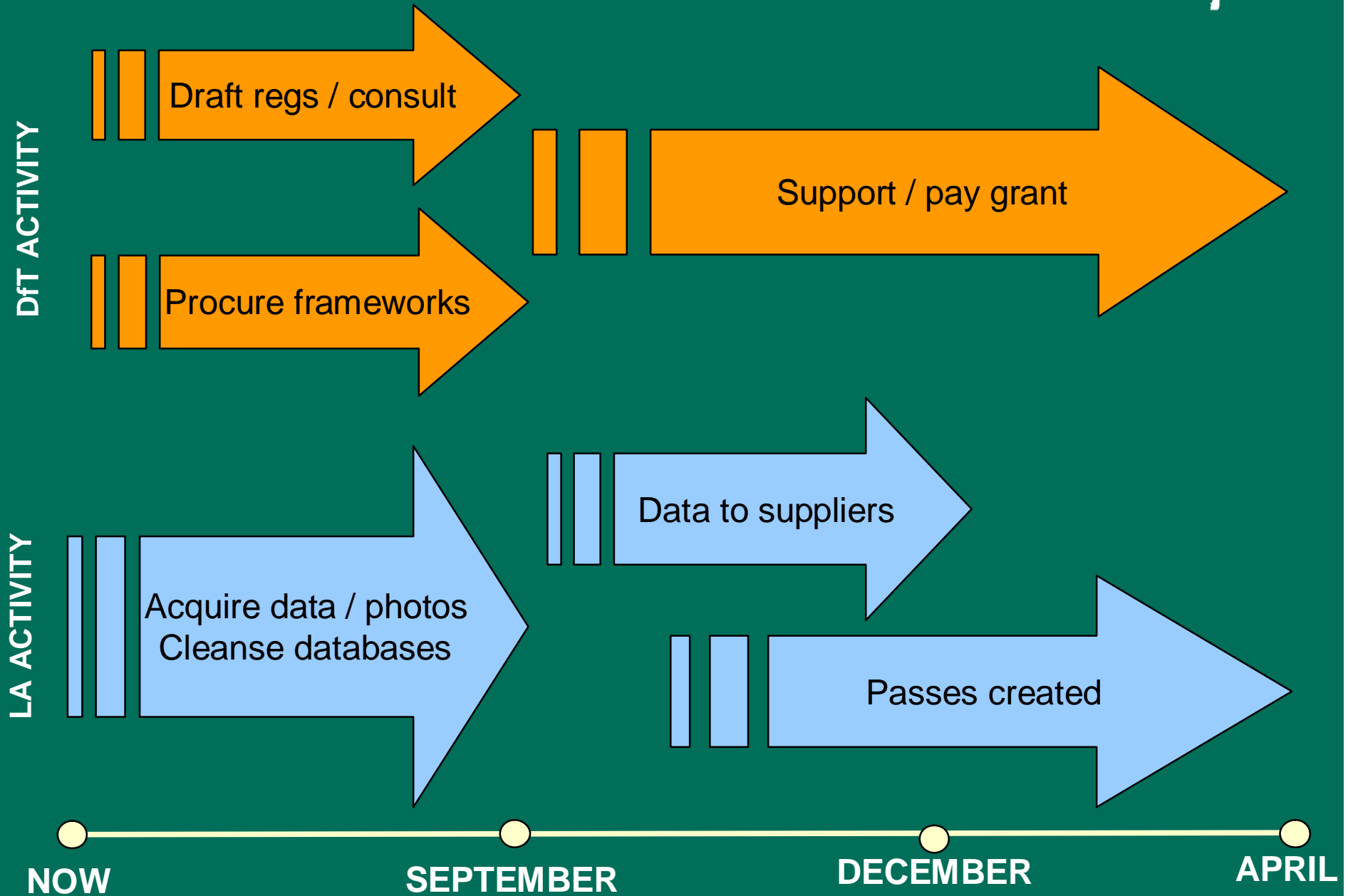
- **Technical Advisory Notes (TANs)**

Visual Impairment Support ETM Data Collation
Hotlisting Practises Driver Guidance

Key TCA Tasks

- Collect data or refresh existing databases
- Agree scheme composition if more than one TCA will group together
- Consider their procurement strategies
- Consider Information for Reverse of Pass
- Talk to operators about boundary issues
- Check ability to call down on a Framework Agreement or sign a contract from September

Passes – Indicative timeline



Additional Support for TCAs

- Dedicated support team based in DfT:
 - Ian.McConnell@dft.gsi.gov.uk &
Nick.Rawlings@dft.gsi.gov.uk
 - Manage Contacts Database with GOs
 - Initial contact with all 291 TCAs completed:
- Mentor Authorities & Peer Representatives

Pass Design



Queries to:

cbtbill@dft.gsi.gov.uk